



DID YOU LOSE A JOB OR REDUCE YOUR HOURS BECAUSE OF COVID-19?

YOU MAY BE ELIGIBLE FOR FOOD STAMPS (SNAP), MEDICAID (MA), CASH ASSISTANCE (TANF) OR HEATING BILL ASSISTANCE (LIHEAP).

If you **need to apply for benefits**, please apply online using [Compass](https://www.compass.state.pa.us) (www.compass.state.pa.us). The County Assistance Offices are closed to the public, but they're processing applications.

If you **already receive these benefits**, but you've lost income, you may be eligible for an increase in SNAP or TANF. The County Assistance Offices are closed to the public. **Don't go to the County Assistance Office!**

You should submit information about a change in income one of the following ways:

- Online through Compass (www.compass.state.pa.us)
- Through the free mobile app MyCompassPA
- By calling the Customer Service Center at 1-877-395-8930

If you don't have paperwork from your job (such as pay stubs or a letter about your hours), you should explain your loss of income in your own words. You can do that in the comments section of Compass.

If your Medical Assistance is cut off or if you get a notice it will close, or if your application is denied, please call Community Legal Services at 215-227-2400 and leave a message. We will call you back.

If you have questions about Medical Assistance or other health insurance, please call the Pennsylvania Health Access Network hotline: 877-570-3642.
